



10710 Sanden Drive, Dallas, TX. 75238

## **TECHNICAL SERVICES ADVISORY MEMO #**

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**TO: Distribution**  
**FROM: Technical Services**  
**DATE: October 16, 2012**  
**SUBJECT: New Heating Element: Hot Food Displays.**

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**Remarks:**  **For your review**

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Effective November, 2012 SandenVendo America will implement a new heating element replacement kit (#1207087/ Replaces Kit#1187519) for all Hot Food Displays to provide the following enhancements:

Improved Heat Distribution.

Improved Reliability.

There are two separate heater kits designated to fit the following HFD model numbers or HFD's upgraded to the new controller:

Kit# 1207087 will be used for models \*HFD1,2,3,4,5, HFDC1 and HFDM1.

Kit #1207087 comes with a wire harness adapter that is required to connect to the older controller.

Kit# 1207143 will be used for models HFD6,7 HFDC2 and HFDM2.

Kit# 1207143 connects directly to the new controller.

\* Note: If any HFD1,2,3,4,5, HFDC1 or HFDM1 has been upgraded to any of the new controllers with the gray membrane pad (#1201293, #1201293-1, #1201293-3) then heater kit #1207143 would be used for all future heater replacements.

Installation instructions will be included in the heater kits and can also be found on our web site: [www.vendoco.com](http://www.vendoco.com)

If you need further information or assistance, please contact SandenVendo Technical Services at **800-344-7216, Ext. 9935.**